



**PATIENT
REPORTED
OUTCOME
MEASURES**

PROMS

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1 INTRODUCTION

This package is designed to share our learning as the Welsh Value in Health Centre on the implementation of PROMs (Patient Reported Outcome Measures).

While our work around PROMs continues to evolve, as part of sharing our value-based healthcare journey we wanted to put a line in the sand on what we have learned to this point, to hopefully help you on your own journey. We will update this package, adding new content and new material as we continue to learn.

The concept of this package is to explain about why it matters to implement and utilise PROMs in your service, but importantly, from our experience and learning, we can help you identify areas where you might run into difficulties or areas for you to consider, and what we did to avoid those difficulties and how we handled those considerations. We will cover human and technical aspects of PROMs implementation with links to more detailed resources.

A unique part of this package is the focus on case illustrations, where we zoom in on our teams' real-life stories on how they have implemented PROMs, or how they have specifically used them and what for, and how they hope to use PROMs in the future.



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